

All Staff:

- For medication education on 10W, contact the nurse manager or charge nurse for guidance. Resources are attached below.
- For checking on barriers to medication access (I.e. high copayments, prior authorizations or medication unavailability), it is recommended that the patient, their caregiver(s), nurse or provider call the outpatient pharmacy prior to discharge.
- For inpatient pharmacy needs or active inpatient orders, contact the pharmacy satellite that covers 10W at ext. 41510.
- For questions regarding charity/social work prescriptions, please reach out to the covering social worker.
- For all other medication related patient inquiries or issues, contact the front line provider directly.

Providers:

- For questions with qualifying patients only* regarding 10W discharge medication prescribing or additional necessary discharge medication education, contact an available TOC pharmacist via EPIC Secure Chat Monday to Friday during service hours:
 - Phi Oanh (Fiona) Dang, PharmD
 - Floor covered, KCC 5N (Medicine)
 - Phone number: (347) 949-3135
 - Stephanie Gregg, PharmD, BCGP
 - Floor covered: KCC 5S/4S (Medicine)
 - Phone number: (347) 638-4286
 - Ida Yenoukian, PharmD
 - Floor covered: GP 7C (Cardiology)
 - Phone number: (347) 573-1098

*Qualifying criteria include: Age > or = 65 (if not seen by MACE), Past medical history/current admitting diagnosis of: Asthma, Acute MI, CABG, COPD, CHF, CVA, DM, ESRD, Pneumonia, Sepsis, and/or New Initiation of Anticoagulation

Additional Resources:

- General medication teaching:
 - Lexicomp's "Patient Education" tab allows you to search for drug specific patient education material that can be printed out and reviewed with your patient.
- Insulin pen teaching:
 - It is recommended that providers place a nursing communication order to review insulin vial of insulin pen self-injection teaching with the patient 24-48 hours prior to discharge.
 - The links and videos below allow you to show your patient proper insulin self-injection technique for the most commonly prescribed insulins. The brand selection is typically based on provider's orders and what is preferred by the patient's insurance plan:
 - Rapid-acting Insulin:
 - Insulin Aspart (Novolog): <https://www.novologpro.com/administration-options/insulin-pens.html>
 - Insulin Glulisine (Apidra): <https://www.apidra.com/about/how-to-use>
 - Insulin Lispro (Humalog): <https://www.humalog.com/taking-humalog/using-u100-u200-kwikpen#using-humalog-u-100-u-200>
 - Insulin Lispro (Admelog): <https://www.admelog.com/how-to-use-admelog>

- Long-acting Insulin:
 - Insulin Detemir (Levemir): <http://www.novotraining.com/levemirflextouch/us02>
 - Insulin Glargine (Basaglar): <https://www.basaglar.com/how-to-use-basaglar>
 - Insulin Glargine (Lantus): <https://www.lantus.com/how-to-use/how-to-inject>
 - Insulin Glargine (Semglee): <https://www.semgleehcp.com/en/pen>
 - Insulin Glaringe (Toujeo): <https://www.toujeo.com/how-to-use-toujeo-insulin>
 - Insulin Degludec (Tresiba): <https://www.novomedlink.com/diabetes/patient-support/product-education/library/tresiba-flextouch-u-100-video.html>
 - Vial instruction handout by B-D: <https://www.bd.com/resource.aspx?IDX=3864>
- Inhaler technique:
 - Consult COPD Educator: Della Finkelstein RRT, MBA at 347-266-6386 or via Epic Secure Chat during service hours.
 - It is recommended that providers place a nursing communication order to review inhaler teaching with the patient 24-48 hours prior to discharge.
 - This website allows you to access videos to show your patient proper technique based on what device and brand is preferred for them to use at home (brand choice is typically based on patient's insurance plan): <https://use-inhalers.com/>
- Enoxaparin pre-filled syringe self-injection:
 - It is recommended that providers place a nursing communication order to review enoxaparin self-injection teaching with the patient 24-48 hours prior to discharge.
 - The video linked below allow you to show your patient proper enoxaparin pre-filled syringe self-injection technique based on what dose is preferred for them to use at home (dose is decided by the patient's provider): <https://www.lovenox.com/patient-self-injection-video>